

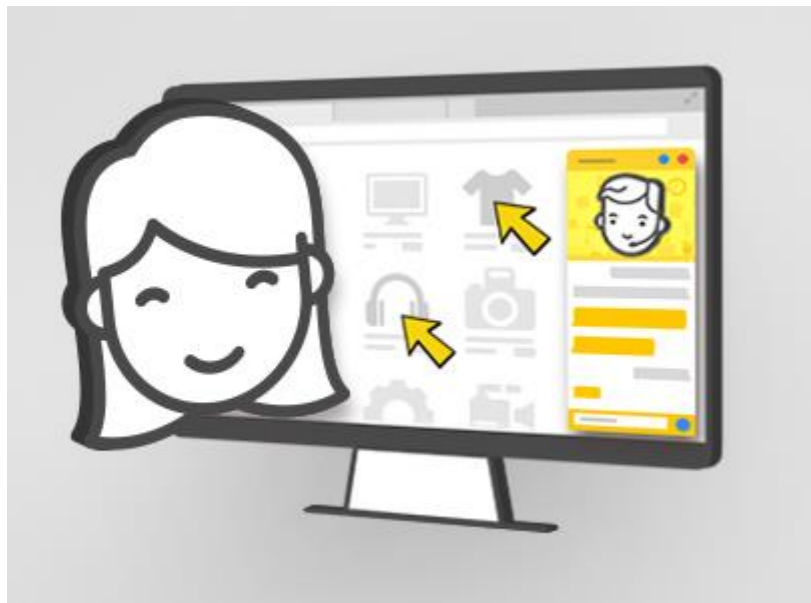
The logo for RichCall features the word "RichCall" in a bold, yellow, sans-serif font. The letters are thick and rounded, with a modern, clean aesthetic. The "R" is particularly prominent, and the "C" is stylized with a slight curve. The background is white, with a blue curved shape on the left and a yellow curved shape on the bottom right.

RichCall

Live Video Expert Software

Overview

RichCall helps you sell and support remotely providing your customers with a one-touch live support option featuring HD video and web-collaboration tools.



Video Sales



Visual Support



Video Kiosk

Video Sales – video chat on a website



A "Live Expert" button on your website connects online shopper with a sales rep, who sends pictures, docs and shares apps to turn a visitor to a client.

Video Sales – live stream shopping



A sales rep shares the mobile back camera with a client to show the product live.

Live visual support



For customers

To show the issue details a client connects with a customer service rep and shares his mobile camera.

For field service

When facing technically complex issue a field engineer makes a video call to a remote expert and shows the equipment.

Video kiosk



In-store video kiosks

Live HD video calling with scanner and printer to exchange docs.

Live expert for self-service kiosks

Video assistance option for your existing self-service kiosks.

Deployment, licensing, feature set

Deployment

- On-premise
- Cloud

Licensing

- Subscription
- Permanent

[Try at https://richcall.io](https://richcall.io)

Pure web-based user interface with zero downloads required

Integration with any SIP contact center software

Interaction encryption and recording

Customization tools

Multiple languages supported

Customer satisfaction metrics